TERMS AND CONDITIONS OF USE FOR NON – CONSUMER CUSTOMERS

1. THE CONTRACTING PARTIES

1.1. THE SERVICE PROVIDER

Name: ***L. V. Technik Commercial and Service Providing Ltd.***
Address: 6050 Lajosmizse, Ceglédi út 70.
Registration number: Cg.03-09-103303/1994/10
Registration authority: Kecskemét Regional Court
VAT registration number: 11039165-2-03
Phone number: +36-76-493-507
E-mail address: info@lvtechnik.hu
Web service provider's name: Amazon.com Inc.
Address: 410 Terry Ave. North, Seattle, WA 98109-5210
Phone number: 00 1 206 266 2992
as the **lvt.hu** website's operator (henceforward: Operator).

1.2. THE VISITOR

Anyone who visits the website, excluding the customers.

1.3. THE CUSTOMER

Every natural person or organisation acting outside the scope of consumer status that uses the webshop as a registered customer or through guest checkout to order or buy goods or services (henceforward: Customer). The webshop service described in these Terms and Conditions is available outside Hungary only to businesses, legal entities and other non-consumer customers.

1.4. THE SUPPLIER

The transporting company entrusted by the Operator to deliver the ordered products to the Customer (henceforward: Forwarder).

2. THE OBJECT OF THIS CONTRACT

The Operator through these Terms and Conditions (henceforward: Terms and Conditions) regulates the rules of the webshop's use, the rights and obligations of the parties and every other relevant circumstances.

3. THE PUBLICATION OF THE TERMS AND CONDITIONS

The Operator publishes these Terms and Conditions in downloadable PDF format on www.lvt.hu under the Terms and Conditions menu. Date of this version: 21 October 2026.

4. THE EFFECT OF THIS TERMS AND CONDITIONS

The Terms and Conditions enure on the day of the publishing and stay in effect until the shop is operating. The territorial scope of the Terms and Conditions is international as the webshop is accessible both from Hungary and both from foreign countries.

5. THE CHARACTERISTICS OF THE TERMS AND CONDITIONS AND OF THOSE CONTRACTS ARE BASED UPON THESE RULES

5.1. The language of the contract is English but is not qualified as written contract according to the law. A printed copy of the contract is filed by the Operator at its headquarter. The Customer can find all its previous orders under the Order history section of its account.

5.2. By submitting an order on www.lvt.hu, the Customer makes an offer to purchase the products shown in the order. Acceptance of these Terms and Conditions is a prerequisite for submitting the order. The contract is not concluded by submitting the order or by the automatic receipt confirmation; it is concluded when an email containing the Operator's express acceptance becomes accessible to the Customer.

6. THE SUBJECT OF THE TERMS AND CONDITIONS

The subject of this Terms and Conditions are the rules of ordering of the service, buying the products, the conditions of the shipping and paying together with the rights and obligations of the parties.

6.1. THE TERMS AND CONDITIONS OF PURCHASING

The Customer must provide its company, VAT, invoicing, shipping and contact details through registration or guest checkout. If the authenticity or meaning of these details is questionable, the Operator may verify them or contact the Customer. If they cannot be verified or clarified, the Operator may reject the order. Foreign private individuals are currently not eligible to purchase through the webshop.

The Operator is not responsible for any shipping delay or other problems caused by the incorrect or inaccurate data given by the Customer. If the Customer's password is taken by unauthorized people and therefore any abuse is being made, the Operator is also not responsible for these actions, except if any negligent security mistake made by the Operator causes the recognition of the password.

The Operator is not responsible for those cases when the Customer is registered by someone who is not entitled to make contracts on behalf of the Customer.

The Customer could change or correct the given data its account under the settings menu.

6.2. THE ATTRIBUTES OF THE PRODUCTS

The main characteristics of the products are listed at the pages of the items. More information is available on the Operator's contact addresses.

The prices are shown as net prices, generally in EUR. The applicable VAT treatment is determined by the Customer's tax status and the invoicing and actual delivery countries. For an EU business outside Hungary, 0% Hungarian VAT may be applied only where a valid EU VAT number has been verified through VIES and the goods are demonstrably dispatched to another EU Member State. If VIES validation is unsuccessful, Hungarian VAT is applied.

For a business outside the European Union, 0% Hungarian VAT may be applied where the goods are demonstrably exported from the European Union. Import duty, import VAT, customs clearance and other local charges in the destination country are borne by the Customer. The Operator may review the Customer's tax identity, delivery route and export documents and may request additional information before issuing a 0% VAT document.

The prices are always given by the Operator and can be altered any time. The validity of the price is defined by the time of the order.

6.3. PLACING, MODIFYING AND CANCELLING AN ORDER

<u>The steps of the order:</u>

1. place the product(s) in the cart and click on the ordering button
2. registration, signing in as an existing Customer, or guest checkout
3. choosing the shipping method
4. choosing the paying method
5. ordering which implies payment obligations

The order is submitted when the Customer confirms its final content using the button indicating a payment obligation. Before submission, the cart and entered data may be changed or deleted. Until the contract is concluded, the Customer may withdraw its offer by phone or email. After conclusion, an order may be changed or terminated only by agreement of the parties or under these Terms and Conditions and applicable law.

After the order is submitted, the Operator promptly sends an automatic email confirming receipt of the order. This email contains the order details and attaches the version of these Terms and Conditions applicable when the order was placed. If this receipt confirmation does not become accessible to the Customer within 48 hours after submission, the Customer is released from its offer. Delivery to a spam folder does not in itself mean that the confirmation was not received.

The automatic receipt confirmation is not acceptance of the order and does not conclude the contract. The Operator may accept the order in an email containing the final pro forma invoice, a deferred Barion payment link, a collection notice or an operator-issued order confirmation, an advance invoice, a delivery note or the final invoice. The acceptance email expressly states that the order has been accepted; the contract is concluded when that email becomes accessible to the Customer. If one email accepts more than one order, it lists the relevant webshop order numbers.

For payment by bank transfer in advance, the Operator sends the final pro forma invoice and transfer details by email after processing the order. The transfer must be made only on the basis of that document. Barion payment may be made immediately where available or through a payment link sent later by the Operator.

6.4. PAYMENT CONDITIONS

The Customer may pay the product price and the applicable shipping costs by bank transfer in advance or by Barion online payment. Post-payment is available only where separately approved by the Operator. Payment deadlines are stated in the relevant pro forma invoice, payment link or other payment document; in the event of non-payment the Operator may exercise its rights under the applicable rules on breach of contract.

Online payments through Barion are provided by Barion Payment Inc. (H-1117 Budapest, Irinyi József utca 4-20., licence of the National Bank of Hungary: H-EN-I-1064/2013). The Customer is redirected to Barion's secure payment interface and may pay by bank card without opening a Barion Wallet, or may use an available Barion balance. Card data is processed by Barion; the Operator neither receives nor stores it.

Where the final amount is known and no further review is required, Barion payment may be started immediately in the webshop. For international delivery the freight charge is currently calculated individually, and where any amount or review is still pending, payment cannot be completed on the checkout page. After processing, the Operator sends the final amount and a Barion payment link by email. Successful Barion payment confirms payment only and does not by itself constitute acceptance of the order by the Operator.

A failed, cancelled or expired Barion payment does not discharge the payment obligation. If no acceptance email has yet been received, the order remains pending. If the email carrying a deferred payment link has already accepted the order, the contract remains in force and the Operator may provide a new payment option or additional deadline and may exercise its rights for non-payment. If the

Operator rejects an order that has already been paid but not yet accepted, the amount paid will be refunded through the original payment method.

In case of ordering out of stock products, the Operator may ask an advance payment. The amount of this payment is 30% of the product's gross price and it is always included in the full price of the product. The product will be ordered from the manufacturer after completion of the prepayment.

If the Costumer mistakenly transfers the invoice amount multiple times and a refund by the Operator is necessary, the Operator may charge a handling fee for the refund. The handling fee for bank transfer payments is 0.6% of the amount, up to a maximum of 65 EUR.

6.5. SPECIAL TERMS IN RELATION OF ALUMINIUM PROFILES

In case of buying a more than 3 m length of aluminium profile, the Customer should contact with the Operator to make arrangements of the shipping of the product.

6.6. THE BILLING

The Operator may send invoices, advance invoices and delivery notes electronically as email attachments. If such a document email is the first event accepting a webshop order, the email body expressly contains the acceptance statement. Where one invoice or delivery note relates to several pending orders, the email lists the webshop order numbers being accepted.

6.7. THE SHIPPING

Orders received on a working day before 14:30 Budapest time are dispatched the same day if all items are in stock and the order has been accepted. For advance bank transfer, the funds must also reach the Operator before the cutoff; for Barion, successful payment must be confirmed before the cutoff. Orders received at or after the cutoff, or with payment conditions met later, can be dispatched on the next working day at the earliest. Delivery is expected on the shipping day following dispatch. For unavailable items or individually arranged freight, the Operator agrees the expected date with the Customer.
International shipping is arranged or approved by the Operator. The freight charge is currently calculated individually on the basis of the size, weight and destination of the goods. The order is first recorded with the known product amounts; after the freight charge is determined, the Operator informs the Customer by email of the final amount and the next payment step. Documents evidencing intra-EU delivery or export must be provided and retained as required for the applicable VAT treatment.
Collection in person or by the Customer's own carrier requires prior coordination. For an EU Customer, the first documented foreign transport and any new delivery-country combination may be subject to manual review. For a non-EU Customer, the Operator arranges export customs clearance and adds its individually determined cost to the order; such orders are reviewed individually before payment is finalized.

6.8. THE RIGHTS AND OBLIGATIONS OF THE CUSTOMER

The Customer has the right to cancel its order without giving any reason ***within 8 days*** from the day on which the Customer receives the products purchased. The Customer can live with this right from before the goods arrive to their destination. The cancellation declaration should be unambigous and must be sent to the Operator within 8 days. In case of any doubt, the Customer should prove that the cancellation has been sent in time.

The Operator reimburses all payment, ***EXCEPT*** the shipping cost to the Customer within 8 days from the cancellation via bank transfer. The cost of the return shipping must be paid by the Customer. The Operator has the right to refuse any return shipping via C.O.D.

The Customer should send the products back within 8 days from the cancellation. The Operator may withhold reimbursement until it receives the goods back or the Customer has supplied evidence of having already sent back the goods.

The Operator only takes back unused, undamaged and complete products. The Customer does not respond for those damages caused by actions that are inevitable to identify the attributes and operating

methods of the product. For any other damages the Operator may demand to reimburse its costs.

The Customer has no cancellation right for any unique product, made especially for the Customer's order. (e.g.: cutted aluminium profiles).

6.9. WARRANTY

The Operator is responsible for any fault of the product exists at the time of selling but becomes known later (latent or manufacturing defect) according to the Hungarian Civil Code (Act V of 2013 on the Civil Code).

In such a case, the Customer could choose

a) repair or replacement, unless if it is impossible or it causes the Operator – compare to other forms of warranty – disproportionate cost, considering the value of the intact product and the conflict of interest caused the Customer,
b) proportionally reduced price,
c) to repair the product on the expense of the Operator,
d) to cancel the contract, if the Operator could not repair or replace the product, or it does not take place during in an appropriate time, or the Customer loses its interest to the repair or replacement. This right could not be used in case of a minor defect!

The Customer could change the earlier chosen right to an other type but should reimburse all the costs to the Operator caused by this change, except those cases when the Operator's behaviour necessitates such a change or it was otherwise reasonable.

The Customer must the defect immediately report to the Operator after its discovery. The Customer is responsible for every damage caused by the delay.

The warranty is valid for 1 year. The starting time of the warranty is the day of the purchase. The time interval of the repair when the Customer could not use the product, does not include the time of the warranty. If the whole or any element of the product was replaced, the warranty time starts again on this part.

6.10. MODIFYING THIS TERMS AND CONDITIONS

The Operator is entitled to modify this Terms and Conditions unilaterally but bound to release information beforehand on the opening site of the www.lvt.hu website.

6.11. EXCLUDING THE RESPONSIBILITY OF THE OPERATOR

The Operator is not responsible for any alteration made in the product by the manufacturer.

The product photos may differ from the real product, however the Operator is aiming to publish photos as close to the original product as possible.

The Operator is not responsible for those damages caused by the inappropriate interpretation of the enclosed manual.

7. PRIVACY POLICY

In details see the Privacy Policy of the L.V. Technik Ltd.

7.1. COLLECTED DATA:

- the name of the person/company, address and the VAT number of the company

- the name and phone number of the contact person

- email address and the imprint of the password

7.2. DATA MANAGEMENT

The Operator processes the provided data to handle and fulfil orders to the extent necessary. Shipping

data may be transferred to the carrier. If Barion payment is chosen, the data required to initiate and complete payment is transferred to Barion Payment Inc. Card data is processed directly by Barion and is not accessible to the Operator.

The Customer is entitled to mody or delete its given data through email or phone.

In every other question the Operator follows the rules of the Hungarian Act CXII of 2011 on the right to informational self-determination and on the freedom of information and the Regulation (EU) 2016/679 of the General Data Protection Regulation (GDPR).

7.3. COOKIES

The Operator uses cookies to recognise the Customer's browser or device and could be able to enhance the browsing experience. Cookies do not keep or collect personal data.

By using the site, the Customer or Visitor agrees the using of cookies.

8. COPYRIGHT

All content of the lvt.hu website especially the photos, product details and other texts, the construction of the shop are the exclusive property of the L.V. Technik Ltd. and therefore protected by copyright law. To use, copy, modify and/or transmit any of these is prohibited without the express written consent of the owner.

9. APPLICABLE LAW

On every other matter are not mentioned here the applicable law is the Hungarian

1. Act V of 2013 on the Civil Code,
2. Act CXII of 2011 on the right to informational self-determination and on the freedom of information.

The Operator does not apply any code of conduct.

If the parties could not end the despute through negotiation, they submit to the jurisdiction of the Court of Kecskemét and the Court of County Bács-Kiskun.